



# Board of Retirement Regular Meeting

## Sacramento County Employees' Retirement System

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### Agenda Item 18

**MEETING DATE:** October 15, 2025

**SUBJECT:** Technology Report—Third Quarter 2025

**SUBMITTED FOR:**  Action  Information

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#### **RECOMMENDATION**

Receive and file the Technology Report for the quarter ended September 30, 2025.

#### **PURPOSE**

This item supports the Strategic Management Plan to leverage technology to continuously improve performance, productivity, and efficiency in fulfillment of the SCERS' mission.

#### **DISCUSSION**

The Technology Report is provided to ensure oversight of the organization's technological progress, ensuring it aligns with strategic objectives. This report offers a snapshot of technological advancements, system implementations, and digital transformation updates. It serves to inform decisions on current and future technology initiatives.

This quarterly report reflects a 3-month review of 2025 performance.

#### **ATTACHMENT**

- Board Order
- Technology Report—Third Quarter 2025
- Technology Report— Third Quarter 2025 Presentation

Prepared by:

/S/

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Timothy Taylor  
Chief Technology Officer

Reviewed by:

/S/

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Eric Stern  
Chief Executive Officer



# Retirement Board Order

## Sacramento County Employees' Retirement System

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Before the Board of Retirement  
October 15, 2025

AGENDA ITEM:

### Technology Report—Third Quarter 2025

THE BOARD OF RETIREMENT hereby approves the Staff recommendation to receive and file the Technology Report for the quarter ended September 30, 2025.

I HEREBY CERTIFY that the above order was passed and adopted on October 15, 2025 by the following vote of the Board of Retirement, to wit:

AYES:

NOES:

ABSENT:

ABSTAIN:

ALTERNATES:  
(Present but not voting)

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Chris Giboney  
Board President

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Eric Stern  
Chief Executive Officer and  
Board Secretary

## Technology Report—Third Quarter 2025

Digital Transformation - Year 0				FY 23/24 Budgeted Amount - \$1,000,000		
ID	Initiative Name	Target Date	Status	Estimated	Expended	Annual Cost
0.1	Enterprise Resource Planning Committee	2023 - Q4	Completed	\$ -	\$ -	\$ -
0.2	SCERS.gov Transition	2024 - Q2	Completed	\$ -	\$ -	\$ -
0.3	Online Appointment Scheduling	2024 - Q1	Completed	\$ 230	\$ 230	\$ 230
0.4	Direct Deposit Member Notification	2024 - Q2	Completed	\$ -	\$ -	\$ -
0.5	Member Portal - Phase I	2024 - Q2	Completed	\$ 603,500	\$ 597,816	\$ 110,200
0.6	Member Engagement Platform	2024 - Q2	Completed	\$ 5,580	\$ 5,580	\$ 5,580
0.7	Online Death Reporting	2024 - Q3	Completed	\$ -	\$ -	\$ -
0.8	Workflow Management: Retirement Pipeline	2024 - Q2	Development	\$ -	\$ -	\$ -
0.9	Online Retirement Application	2024 - Q3	Development	\$ 197,000	\$ -	\$ -
0.9.1	Secure File Upload	2024 - Q3	Development	\$ -	\$ -	\$ -
0.10	Business Continuity/Single Device Strategy	2024 - Q4	In Progress	\$ 105,000	\$ 32,625	\$ -
<b>Year 0 Sub Total</b>				<b>\$ 911,310</b>	<b>\$ 636,251</b>	<b>\$ 116,010</b>

Digital Transformation - Year 1				FY 24/25 Budgeted Amount - \$1,750,000		
ID	Initiative Name	Target Date	Status	Estimated	Expended	Annual Cost
0.4	Direct Deposit Member Notification	2024 - 12	Completed	\$ -	\$ -	\$ -
0.5	Member Portal - Phase I	2024 - 10	Completed	\$ 15,228	\$ 18,550	\$ 110,200
0.7	Online Death Reporting	2024 - 12	Completed	\$ 8,000	\$ -	\$ -
0.9	Online Retirement Application (ORA)	2024 - 12	Completed	\$ 147,000	\$ 147,000	\$ 50,000
	ORA Additional Functionality	2025 - 06	Completed	\$ -		
0.9.1	Secure File Upload	2024 - 12	Completed	\$ 15,000	\$ -	\$ -
0.10	Business Continuity/Single Device Strategy	2024 - 12	Completed	\$ 72,375	\$ 70,963	\$ -
1.1	Member Statements	2025 - 03	Completed	\$ 51,042	\$ 42,070	\$ -
1.5	Website Refresh	2025 - 12	In Progress	\$ 15,400	\$ 15,400	\$ -
<b>Year 1 Sub Total</b>				<b>\$ 324,045</b>	<b>\$ 293,983</b>	<b>\$ 160,200</b>

Digital Transformation - Year 2				FY 25/26 Budgeted Amount - \$1,500,000		
ID	Initiative Name	Target Date	Status	Estimated	Expended	Annual Cost
1.5	Website Refresh	2025 - 12	In Progress	\$ 46,000	\$ 15,400	\$ -
2.0	Digital Transformation Initiatives	--	--	\$ 280,000		
0.9	ORA Additional Functionality	2025 - 06	Completed	\$ 80,000	\$ 80,000	
2.1	Online Service Purchase Calculator	2026	Initiation	\$ -	\$ -	\$ -
2.2	Back Office Transformation: Retirement Pipeline	2026	Initiation	\$ -	\$ -	\$ -
2.3	Employer Portal	2026	Initiation	\$ -	\$ -	\$ -
2.4	Retirement Calculation Engine Refactoring (RAP)	2026	Initiation	\$ -	\$ -	\$ -
2.5	LRS Pre-Engagement	2026-05		\$ 685,000		
<b>Year 2 Sub Total</b>				<b>\$ 1,045,000</b>	<b>\$ 95,400</b>	<b>\$ -</b>



# Technology Report

## Third Quarter 2025

October 15, 2025

# Digital Transformation – 2025 Q3 Update

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- Initiatives In Progress

- Website (scers.gov) Refresh
- Secure Board Site Replatforming
- Online Service Purchase Calculator
- Back Office Transformation: Retirement Pipeline
- Employer Portal
- Retirement Calculation Engine (RAP) Refactoring
- LRS Pre-Engagement

# MySCERS Registration Highlights

▲ 1,261  
**9,935**  
 Registrations

 **8,336**  
 Fully Activated

 **46 of 50**  
 States

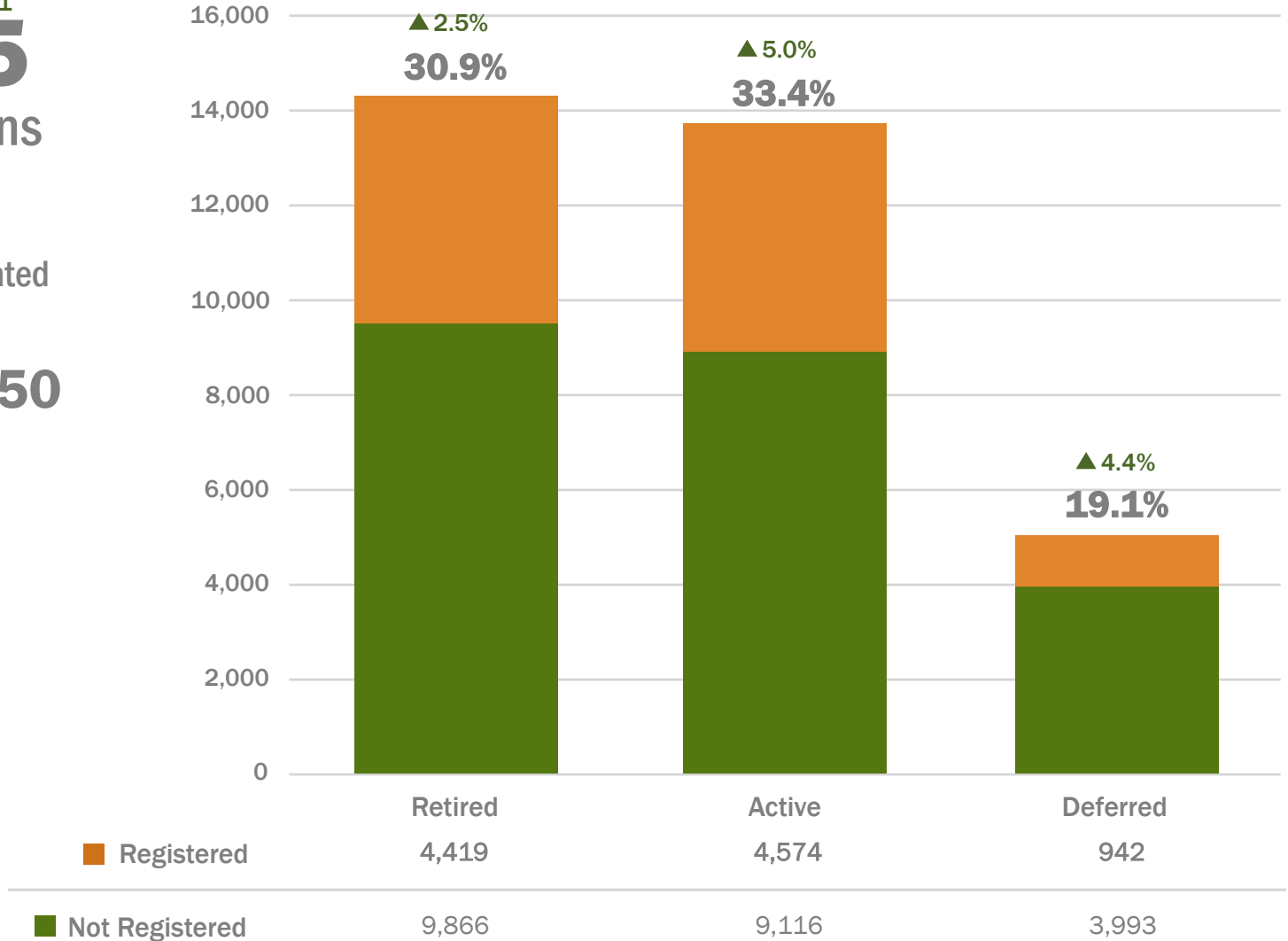
## Top 3

 NV (100)

 TX (99)

 ID (89)

As of 06/30/25



### As of 2024 Q4

2,810 / **8.54%**

R 7.3%    A 11.6%    D 3.9%

### As of 2025 Q1

7,325 / **22.26%**

R 26.1%    A 22.3%    D 10.9%

### As of 2025 Q2

8,674 / **26.36%**

R 28.4%    A 28.4%    D 14.6%

### As of 2025 Q3

9,935 / **30.19%**

R 30.9%    A 33.4%    D 19.1%

